

Thambaa Tamil Labs

Quick Installation Guide for Windows

System requirements

WINDOWS**10 or 11, 64-bit****MEMORY****4 GB RAM minimum****DISK SPACE****2 GB free****INTERNET****Required**

You will also need **administrator rights** on the computer, speakers or headphones, and **Microsoft .NET Framework 4.7.2 or later** — which most Windows 10 and 11 machines already have. Thambaa Tamil Labs does not run on phones, tablets or Chromebooks.

A Install it

1 Download the installer

- Go to academy.karky.in/thambaa/downloads/ and choose **Download for Windows**
- The file is `thambaa_setup.exe`, about 14 MB. It lands in your Downloads folder
- Wait for the download to finish completely before opening it

2 Run it as administrator

- Right-click `thambaa_setup.exe` and choose **Run as administrator**
- Double-clicking usually works too, but installing for a whole lab needs administrator rights

3 Get past the Windows security warning

- Click **More info**, then **Run anyway**
- See the note below — this warning is expected

4 Work through the setup wizard

- Welcome** → Next. **Licence agreement** → I Agree
- Install location** → leave it at `C:\Program Files\Thambaa Tamil Labs\` unless your IT policy says otherwise
- Additional tasks** → tick **desktop shortcut** and **Start Menu shortcuts**. Students find the lab far faster with a desktop icon

5 Install and finish

- Click **Install**. It takes three to five minutes — do not interrupt it
- If Windows asks to install .NET Framework, allow it and let it complete
- Click **Finish**

The security warning is expected — nothing is wrong

"Windows protected your PC — Microsoft Defender SmartScreen prevented an unrecognized app from starting."

Windows shows this for any application it has not yet seen installed on many thousands of machines. Thambaa Tamil Labs is published by Karky Tamil Academy and the installer on our download page is the only one we distribute. Click **More info**, then **Run anyway**. If your school blocks this centrally, your IT administrator will need to allow it.

Installing a whole lab?

Install on **one** computer first and log in on it before touching the rest. Do it outside teaching hours, make sure the firewall allows Thambaa to reach the internet, and check the bandwidth will carry every workstation at once, not one at a time.

B Open it for the first time

1 Launch the application

- Double-click the **Thambaa** desktop icon, or find it in the Start Menu
- First launch performs a one-time setup and can take a minute or two. Later launches are quick

2 Log in

- Enter the user ID and password issued by Karky Tamil Academy
- Partner schools receive credentials for every student. Individual learners receive theirs on enrolling in Thambaa Indie
- If you do not have logins yet, speak to your school's Tamil teacher — not to the installer

3 Check the machine before a class uses it

- Plug in the headphones and play something from **Paadal** — a great deal of the learning is audio
- Open **Nooli** and **Aadal** once, so the first lesson is not the first test

If something goes wrong

WHAT YOU SEE	WHAT TO DO
Double-clicking the installer does nothing	Right-click and choose Run as administrator . If it still does nothing the download is probably incomplete — delete the file and download it again. Antivirus software can also hold the installer; pause it for the installation only.
An error about .NET Framework	Install .NET Framework 4.7.2 or later from Microsoft, restart the computer, then run the installer again.
You cannot get past the SmartScreen warning	The Run anyway button appears only after you click More info . If the button is missing, the school's security policy is blocking it — your IT administrator has to allow it.
The icon does not open the application	Check the computer is online, restart it, and try opening the app as administrator. If it still will not start, confirm the login credentials with us before reinstalling.
No sound	Check the headphones are properly seated, then Windows sound settings — the output device is often set to the wrong one. Try a second pair of headphones before assuming it is the application.
The login is refused	Retype the credentials rather than pasting them, and check the internet connection is stable. If it still fails, write to us — we can verify the account.

Getting help

LOGINS AND STUDENT ACCOUNTS

Your school's Tamil teacher

They hold the credentials for every class and can reach us directly.

TECHNICAL SUPPORT

support@academy.karky.in

+91 97893 08666 · +91 99627 98248

We reply within 24 to 48 hours.

When you write, tell us your **Windows version**, send a **photograph or screenshot of the error**, and say **what you had just done** when it appeared. Those three things settle most cases in one reply instead of four.

Need more detail?

The full **Windows installation guide** on the same download page runs to 28 pages with screenshots of every dialog, plus deployment notes for network administrators. This two-page sheet is the short road; that one is the map.